



MICAH'S PLACE
DOMESTIC VIOLENCE CENTER

2023 - 2024
ANNUAL REPORT



Letter from the Executive Director

Dear Friends, Supporters, and Partners,

As we close another remarkable year, I am honored to share the progress, challenges, and milestones that defined Micah's Place in fiscal 2023-2024.

This past year has been one of both reflection and action. Amidst a rapidly changing landscape, we remained focused on our mission to support domestic violence survivors and their families, and overcome the impact of domestic violence, one life at a time. I am proud to report that thanks to your support, we made meaningful strides toward that vision.

Our Impact at a Glance

- Increase in service measures across the board: safety plans, advocacy hours, volunteer hours, support groups, all direct service areas increased from last year.*
- Increased overall agency income, while maintaining low administrative costs: we continue to strive to be a good steward of our donors' generosity, as in years past we maintained administrative costs below 15%, well below most non-profit averages.*
- Community Education: this year we have expanded our training programs in the community, reaching first responders, and other professionals that may come in contact with domestic violence survivors, our long-term goal is to continue this expansion of services to the community.*

Beyond the numbers, we witnessed countless moments of resilience, innovation, and connection — moments that remind us why our work matters.

Looking Ahead

As we plan for the future, we are committed to deepening our impact through innovative training for healthcare professionals, and service professionals to spot the signs of domestic violence; expansion of services for survivors by offering more resources for relocation and housing; and forming meaningful partnerships in the community with other non-profits, faith-based organizations, and individuals that share our goals.

With your continued partnership, we are confident that the coming year will bring even greater opportunities to create positive change.

I am deeply grateful to our staff, board of directors, volunteers, and all of you — our community of supporters — for your dedication and trust. Together, we are building a stronger, safer future free from domestic violence.

*Warmest regards,
Tracie Fasel,
Micah's Place Executive Director*



Year in Review: FY 22-23 to 23-24

Safety Plans ↑ **20.4%**

Hours of Advocacy ↑ **20.3%**

Hours of Volunteer Support ↑ **19.1%**

Nights of safety ↑ **29.1%**

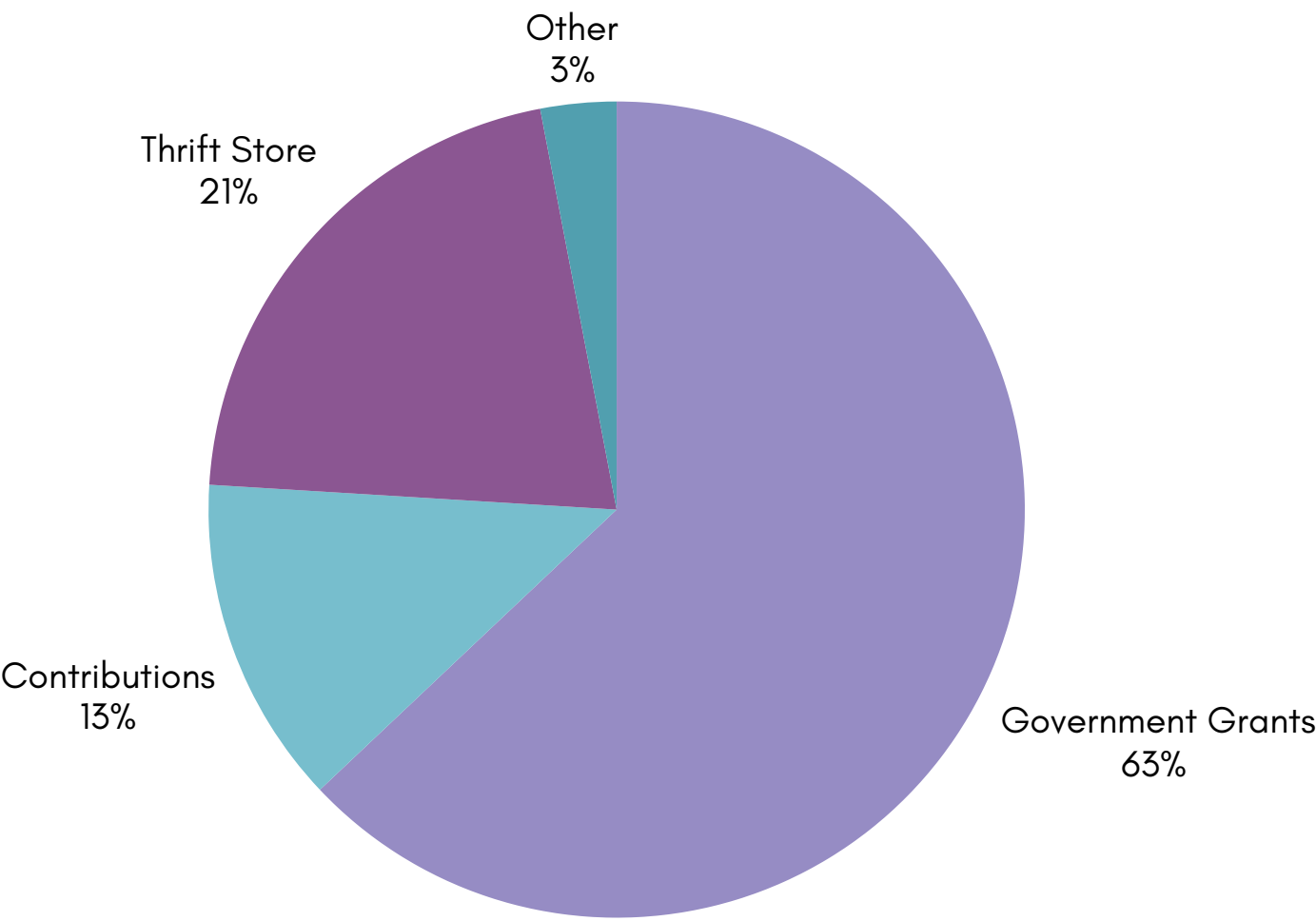
Support Groups ↑ **191.5%**

During the past fiscal year, we saw growth in all areas of direct services. This may be attributed to the efforts of our advocates, number of participants, and increased training that has allowed staff to recognize patterns of behavior and meet survivors where they are on their healing journey. Whether it be safety planning before exiting shelter or holding space for survivors as they share their stories, our goal continues to be to directly address the needs of participants so that they may continue onward.



Financial Snapshot

Sources of Income FY 23-24



Dollars at Work	2023/2024
Total Income	\$2,028,380
Program Costs	\$1,695,530
Supportive Costs	\$298,983

Service Impact by the Numbers



1,522

Helpline calls & text



129

Survivors provided
legal assistance



3,801

Nights of
Safety



172

Support
Groups

Year in Review By the Numbers

422 Survivors Assisted

This year, we supported hundreds of survivors of domestic violence. Each person's needs were different. Our advocates provided help tailored to each situation. They secured financial assistance, transportation, safe housing, and more. Meeting these basic needs was essential. It gave survivors the stability they needed to begin healing. It also helped them take the first steps toward a safer, more hopeful future.

2,657 Hours of Advocacy

In 2023, our advocates dedicated a significant number of hours to supporting survivors. Their work was grounded in our empowerment-based approach, which centers the survivor's voice and choices. Advocates guided individuals through complex systems that often present barriers to safety. This support was critical in helping survivors overcome obstacles and take meaningful steps toward independence and long-term stability.

4382 Safety Planning

Last year, our team created customized safety plans for survivors across all of our programs. Each plan was tailored to the unique circumstances of the individual. Safety planning is an ongoing process, and our advocates worked closely with survivors at every stage to ensure they had the tools and support needed to move forward with confidence.

525 Community Education

Our advocates are deeply committed to preventing domestic violence before it begins. Throughout the year, they reached out to the community to provide education and raise awareness. Through workshops and outreach events, our staff taught community members how to foster respectful relationships, recognize early warning signs of abuse, and support those who may be at risk. This proactive approach plays a vital role in creating a safer, more informed community for all.

Looking Forward

Return of In House Counseling

We are hopeful and energized by the opportunities the coming year brings. As of July, Micah's Place is proud to offer free and confidential group and individual therapy sessions — provided by a registered social work intern under qualified supervision.



The intersection of domestic violence, mental health challenges, and substance use is complex and deeply intertwined. Because domestic violence is often psychological in nature, survivors frequently emerge isolated, with few or no healthy support systems.



Success Story

When she came into the shelter, she had no sense of self. She was defined by what her abuser decided. Her success was defined by what he wanted. She had no say, she wasn't allowed to have an opinion, she wasn't allowed to make friends or go to the store. She wasn't allowed to think for herself, and she was stuck in an endless cycle.



Everything she knew and was allowed from a young age to adulthood was defined by someone else... until she came to Micah's Place. Once she came into our shelter walls, she got to learn about herself. She got to learn who she could become and what she wanted to do with her life. She began applying to colleges, she got a job, she was allowed to go out with friends, she was allowed to be her own person. Her success wasn't just getting a job though. Her success wasn't going out with friends or doing things she wanted to do. Her success was her growth. Her success was allowing herself to say no to things she didn't want to do, and her success was challenging her peers to her own ideas and her own thoughts. She, in the short time she was with us, had become a butterfly.

www.micahsplace.org | 24/7 helpline | Call or Text 904.225.9979

Thank You

With heartfelt gratitude, we thank all of our donors and community partners for your unwavering support of Micah's Place and our mission. Your generosity continues to create lasting change in the lives of survivors of domestic violence, offering hope, safety, and a path forward.

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Heather Hodges, **President Elect**

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Leadership Team

Tracie Fasel, **Executive Director**

Lisa Rozier, **Community Engagement Director**

Robby Whitley, **Facilities and Donations Director**

Brittany Willingham, **Domestic Violence Services**

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